

1 Interior and doors

Use a dry soft or microfiber cloth to clean the doors and all interior surfaces of dust.



2 Exterior

Use warm water, a mild detergent and a soft cloth or sponge to clean external surfaces, then thoroughly dry all the surfaces.



1 + 2 Interior/Exterior and doors

A more thorough cleaning is advisable about once a week. Clean all surfaces, both exterior and especially interior with a damp cloth and a mild detergent, then thoroughly dry all the surfaces.



3 Compartment cleaning

- Remove the doors as described in chapter F.4 Door installation.
- Clean and sanitize the doors on both sides using a damp cloth.
- Thoroughly clean the door guides, especially the bottom one, with lukewarm water and mild detergent using a soft plastic-bristled brush - **IMPORTANT:** Do not use oil or oil-based cleaners to clean guides.
- Reassemble doors once dry - **IMPORTANT:** Do not spray jets of water inside the appliance and make sure it is completely dry after cleaning.



Cleaning external surfaces

Wash the external surfaces with warm, soapy water. Avoid using detergents containing abrasive substances, steel wool, brushes or steel scrapers. Rinse with a damp cloth and dry carefully. Avoid using chlorine or ammonia-based products. Clean the control panel with a soft cloth dampened with water and, if necessary with neutral detergent. Do not wash the equipment with direct or high pressure jets of water. With the aim of reducing the emission of polluting substances into the atmosphere, it is advisable to clean the equipment (externally and, when necessary, internally) with products that have a biodegradability exceeding 90%. **Electrolux Professional strongly recommends to use Electrolux Professional approved cleaning agents, rinse and descaling agents to obtain better results and maintain product efficiency over time.** Damages caused by cleaning, as a consequence of use of not approved cleaning agents, rinse and descaling, will be excluded by the warranty.

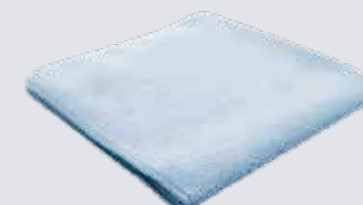
The operations described must be performed wearing the needed Personal Protection Equipment. Refer to the User Manual.

Performance maintenance programmes

In order to ensure the safety and performance of your equipment, it is recommended that service is undertaken by Electrolux Professional authorised engineers every 12 months, in accordance with the manufacturer indications. Please contact your local Electrolux Professional Service Centre for details on the maintenance agreement.

Suggested for you

For more Accessories & Consumables please look at our Catalogues or contact our Electrolux Professional Service Partner.



OS1779
Microfiber cloth
for cleaning stainless steel
surfaces set 20pcs



OS2712
Sanialc ultra alcoholic
detergent for surfaces
and tissues
UN1170, CL3, II
6x750ml bottles

Anomaly / Description	Possible Cause	Remedy
E1 Probe failure	<ul style="list-style-type: none"> • Connector unplugged • Probe and/or probe wire damaged 	Contact the Customer Care Service to check the probe type, the probe wiring and replace if necessary.
AH1 • High temperature alarm • The probe detects a temperature above 90 °C [194 °F] for more than 30 minutes	<ul style="list-style-type: none"> • Food too hot in the cavity • Probe calibration issue • Probe or digital controller issue 	Wait for the temperature to drop below 90 °C [194 °F]. If the problem persists contact Customer Care Service.
AL1 • Low temperature alarm • The probe detects a temperature below 60 °C [140 °F] for more than 30 minutes	<ul style="list-style-type: none"> • Doors not properly closed • Probe calibration issue • Probe or digital controller issue 	Wait for the temperature to reach 60 °C [140 °F]. If the problem persists contact Customer Care Service.
The appliance does not switch on: Pressing ON/OFF button the appliance does not react	<ul style="list-style-type: none"> • Switch ON button is not kept pressed enough time • External supply energy missing or interrupted/Appliance internal breakage 	<ul style="list-style-type: none"> • Press and keep hold down the switch ON button for at least 5 second. • Carefully check that the appliance cable is intact and that the plug is inserted correctly into the power socket (the power socket has to be functioning). If the problem persists contact Customer Care Service.
Door(s) not closing or difficult to slide	<ul style="list-style-type: none"> • Dirt clogging the runners • Wrong doors assembly 	Refer to chapter J Appliance cleaning and maintenance or to chapter F.4 Door installation.
Door glass broken or fractured	External causes	Contact Customer Care Service. Disconnect the appliance until the service intervention.
Door handle detaching or broken	External causes	Contact Customer Care Service. Disconnect the appliance until the service intervention.
The appliance does not heat up: The cavity remains at room temperature or does not reach the set temperature	<ul style="list-style-type: none"> • Doors not properly closed • Temperature not correctly set • Probe calibration issue • Probe or digital controller issue • Heating issue 	<ul style="list-style-type: none"> • Close the doors correctly (check the doors are properly mounted) and wait at least 5 minutes checking the temperature increase. • Check the temperature setting on the controller. If the problem persists contact Customer Care Service.
The food is too hot: The appliance heats the food at a temperature higher than the set	<ul style="list-style-type: none"> • Temperature not correctly set • Probe calibration issue • Probe or digital controller issue 	Keep the doors open for 1 minute then check the set temperature again. If the problem persists contact Customer Care Service.
Noise is too loud	<ul style="list-style-type: none"> • Foreign elements stuck in the fan casing • Fan issue 	Check that there are no visible elements inserted in the casing, in this case remove them: do not use tools which can enter the slots. If the problem persists contact Customer Care Service.
Fan not working	<ul style="list-style-type: none"> • Foreign elements obstruct the fan • Appliance internal issue 	<ul style="list-style-type: none"> • Check that there are no visible elements inserted in the casing, in this case remove them: do not use tools which can enter the slots. • Contact Customer Care Service.
Lighting low or missing	<ul style="list-style-type: none"> • Wrong door(s) assembly • Appliance internal issue 	Refer to the chapter F.4 Door installation. If the problem persists contact Customer Care Service.
Unpleasant odors during use	Dirt inside the appliance	Carry out a thorough cleaning. If the problem persists contact Customer Care Service.
Uneven cavity heating	<ul style="list-style-type: none"> • Uneven food load into the cavity • Fan casing obstructed 	Evenly distribute the load inside the appliance.